

Tankmasta Toroid Underground Warranty

Tankmasta offers a fix, replace or a pro-rata* money back warranty.

*pro-rata being the purchase price less the years of service.

Underground Tank Warranty

Tankmasta underground water storage tanks are warranted for a period of seven years against faulty workmanship and/or material fault, providing the installation instructions supplied are adhered to by an accredited installer. VRM cannot take any responsibility whatsoever for the preparation of tank sites or the installation of its products after delivery. Underground installations are subject to a range of conditions that vary from site to site. As a result we recommend that all installations be independently assessed by a suitably qualified person to establish how best to approach the unique features of the installation site.

An individual site assessment must be conducted that must incorporate:

- The relationship between the proposed installation site to existing / proposed structures, underground infrastructure and or hazards.
 - Identification of the site soil.
 - Determination of the level of the site water table.
 - Calculation of the appropriate ballast to counter hydrostatic lift.
- c. To minimise the risk of hydrostatic lift, the inlet pipe must be connected and the overflow must be piped away from the tank at time of installation.
- d. The tanks outlets must not be subjected to any extra force, e.g. over tightened, used to lift or secure the tank
- e. The volume of water entering the tank should not be greater than the capacity of the 100mm inlet and overflow.

NON-COMPLIANCE WITH ANY OR ALL OF THE ABOVE WILL VOID WARRANTY!

Compliance with local authority regulations, application for planning permits, correct site preparation, determination of soil type, water table data and providing a safe working environment for the installation of Tankmasta underground tanks, is the sole responsibility of the installer.

As all Tankmasta Toroids are pressure tested prior to leaving the factory, it is critically important that all connections be installed as per 'pre-installation reference guide.'

All plumbing works are the responsibility of the installer.

VRM will not be liable for any consequential losses including but not limited to plumbing costs, loss of stored water, livestock or damage to property.

The warranty is additional to the benefit of all implied conditions and warranties in favour of and remedies of the Purchaser under or pursuant to any statute or common law the operation of which cannot be excluded. Except as provided herein all representations, expressed and implied warranties, guarantees and conditions as to merchant ability, description quality or suitability and fitness of the products for any purpose whereas to design, assembly, installation, material, warranties, workmanship or otherwise are expressly excluded.

This warranty is only binding upon VRM, if notified of the defect or fault in writing within seven (7) days of the fault becoming apparent and where the VRM has been given the opportunity to inspect the product within twenty-eight (28) days of such notification.

In the event the purchaser has cause to rely upon this warranty, VRM will at its discretion:

- Have the tank repaired by one of our personal or by a qualified repairer nominated or approved by VRM.
- Replace the tank.
- Reimburse the purchase the value of the tank calculated on a pro-rata basis.

Note: VRM will not be liable for any cost incurred or work performed without prior written consent.

Summary of Conditions:

- 1) Tankmasta warrants that its tanks are free from defects caused by faulty material and/or workmanship during the manufacture of the tank.
- 2) Tankmasta warrants that its tanks will be fit for the purpose for which they were designed, namely storing rain/storm water (of an S.G. of one and with standard fittings used), for a period of seven years from the date of purchase.
- 3) This warranty will not apply where:
 - Where damage to the tank or property is caused during the installation process or before the installation has been completed. i.e. Connection of inlet and overflow.
 - The tank is damaged on site or during any movement or relocation.
 - The installation guidelines are not followed or inadequate site evaluation is conducted.
 - Where the tank is installed by an unqualified/non accredited installer.
 - Proof of purchase or the tanks serial number cannot be substantiated
 - The serial number has been deliberately defaced or removed

Care & Maintenance

All water tanks are low maintenance not no maintenance. Tankmasta's flow-through barrel filters mean that our undergrounds are very low in maintenance. However Tankmasta recommends that all tank installations include a maintenance program based on local conditions.

If deemed necessary, the quantity of fine particles entering the tank can be reduced by installing a first flush or continuous diverter. Another option is to install an in-line cartridge filter after the pump which will remove particles and impurities from the water. This option can be of particular benefit if the water is being used in household appliances. With even the most basic maintenance program, your underground tank should provide you with decades of trouble free service.



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